



## Policy 231 for the relationship with the Customers

C.R. Technology Systems S.p.A. informs that with a resolution of the Board of Directors, has adopted its own organization, management and control Model, pursuant to Legislative Decree 8 June 2001, n. 231 and the related Code of Ethics (documents available on the website <https://www.crtsgroup.com/en> under the menu item "Corporate governance") which define the set of rules and ethical principles to which it recognizes value.

In relationships with C.R. Technology Systems S.p.A. comply with the provisions of the Legislative Decree 8 June 2001, n. 231, the organizational behavioral rules and the principles of its Code of Ethics is also to be considered a contractual obligation.

Failure to comply with one of the aforementioned provisions will result in a serious breach of contract and will legitimize C.R. Technology Systems S.p.A. pursuant to art. 1456 of the Italian Civil Code - express termination clause - upon termination of the contract by law, without prejudice to compensation for damages suffered by the same.

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C.E.O.

C.R. Technology Systems